Family Support In Action

Chandler’s family requested a membership to an aquatic center for therapeutic swimming.

“Our son learned how to swim, had his birthday party there, loves the exercise and gets his wiggles out as well as gaining upper body strength and establishing some new friends young and old.”

- Chandler’s mom
FIFNC & The 13 FIF Chapters
Provided Direct Family Support Across 100 North Carolina Counties

To meet the self-defined needs of 2,848 people with Intellectual/Developmental Disabilities and their families

### People We Served Experience:
- Traumatic Brain Injury: 3.6%
- Down Syndrome: 3.6%
- Cerebral Palsy: 10.9%
- Developmental Delay: 10.6%
- Autism: 35.0%
- Other I/DD: 36.3%

FIFNC directly manages 7 Chapters, Lifeline Project, and Lifetime Connections. It also provides statewide training and quality oversight to all 13 chapters to ensure best practices in family support. 77% of all Chapters scored above 80% on the Core Indicators of Chapter Health, which measure customer leadership, leveraging of resources, self-defined goals, and giving back.

### What We Helped With

Your work is outstanding! As a social worker I know how very special and important empowerment is. I admire the work you all do together.”
- Susan Z., FIF Donor

80% of Lifetime Connections Members indicated they have achieved some of their future planning goals.

96% of families surveyed indicated they would recommend FIF to others.

### Families Supported
FIFNC and the chapters it directly manages served 1,108 families.

FIFNC and the local chapters have served 30,564 families statewide since 1998.
Thank You!

FIFNC families benefited from $318,436.42 of donated goods, professional services, and monetary contributions.

These donations added 40 cents to every dollar of public funding.

A 74% increase from last year!

Volunteers gave 2,123 hours in service to support our activities.

Donate
Online at www.fifnc.org
or contact FIFNC

Volunteer
With the FIF Chapter in your area

Partner
Your business or community group with First In Families

Connect
Like us on Facebook & Follow us on Twitter for the latest news

Management Team Member of the Year: Ha Dinh

The customer-led Management Team is crucial to the family support provided by a First In Families Chapter. Ha Dinh, active member of the Wake Chapter for five years, exemplifies the heart of our mission through dedicated and cheerful service. When Ha learned that another self-advocate applicant was moving into her first apartment and needed dishes she said, “I know I have some things I could pass on.” Within a week, a box was delivered to the Wake office full of kitchen items. During the 2013 back to school drive Ha filled many kids’ backpacks with school supplies, and at a Thirty-One fundraiser more than met the benchmark for funds raised. Whether helping with fundraisers and public awareness events, assisting with meeting individual applications, or contributing to best practice policy development for family support, Ha brings great energy and fun to the team. Thank you, Ha!
During the period of July 1, 2012 through June 30, 2013, FIFNC’s total revenue was $1,402,835. Total expenses were $1,320,274.

A Letter of Thanks

Due to the unprecedented generosity of our business partners, and unbounded creativity of our Management Teams and staff, 71% of fulfilled requests were met in part or full by support from businesses, foundations or donations rather than public funding. The majority of our families do not receive waiver services, and many are not even Medicaid eligible. Crisis prevention is a frequent outcome of our ability to quickly assist families. First In Families complements the new Managed Care system in a vital way, and could not do it without the 513 participating businesses, customer leaders, volunteers of all sorts, and generous public (local and state) funding. We are grateful, and looking forward to next year and even more productive creativity!

Sincerely,

Betsy MacMichael, Executive Director

Greg McGrew, Board President

Board Members

Greg McGrew
President, Apex

Mark Bullock
Interim Vice President, Durham

Peggy Balak
Secretary, Raleigh

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